

Quality Assurance Policy

[Laboratory]

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The friction materials testing service carried out by Frictionlab is a key factor for the survival of the company, insofar as the quality level of the manufactured products makes them suitable to satisfy the needs for which they were designed.

To meet the objectives set, FRICIONLAB Management undertakes to:

Provide Clients with product testing services with adequate quality to satisfy their needs and also comply with the applicable legal regulations.

Achieve maximum motivation in terms of Quality, both in the Organization itself and among its collaborators.

Establish, maintain and continuously improve a Laboratory Quality Management System in accordance with the ISO / IEC 17025: 2017 standard, effective and efficient, planned and developed in conjunction with the rest of the functions of the Directorate.

The Management undertakes to carry out a continuous review of its quality policy and objectives, and all its processes involved, aimed at its continuous improvement, said review will be implemented through an audit regime, which is described in procedure 4.14 PG 01 current.

It is ensured that the FRICIONLAB Laboratory personnel know and understand the **Objectives** and the **Quality Policy** of the company, they are competent, impartial and carry out the coherent operation of the Laboratory, and they formally undertake to maintain confidentiality of all the information they receive.

The personnel involved with the **Laboratory** service have access to the parts of the **Management System** documentation and related information that is applicable to their responsibilities.

The Board